



# Message from ITSC

Welcome back to the new semester! In the beginning of a new year, ITSC has launched several new policies and services. With the vision to assist HSMC to become a leading private university in the region, ITSC strives to provide a Smart IT teaching and learning environment to support college operations.

## New Services

### Enterprise Instant Messaging System

ITSC is glad to launch Google Hangouts to all staff and students in 2018! It is a powerful tool for you to send messages to classmates, to form study groups, and to contact professors. You can reach a staff or student without knowing their mobile numbers!

Install Hangouts APP from Appstore and Playstore now. Or you may login to the website <https://hangouts.google.com/>!



### HSMC Payment Station

Have you ever forgot to refill your printing quota?

ITSC has deployed a new service called “HSMC Payment Station” to provide purchases of Print Coupons, Sports Coupons, and RC coupons around the clock!

Please go to <https://goo.gl/G96uEb> for HSMC Payment locations.

### USB Drive Protection

Do you use USB drive? Protect your USB drive **NOW** with the Microsoft BitLocker encryption tool in Windows 7 or 10! With just a few **SIMPLE** steps:

1. You encrypt your USB drive;
2. You will need a password to open your drive.

To learn more, please go to <https://goo.gl/CRq9hf>.





# Project Updates

ITSC pledges to offer the best IT/AV services in Hang Seng Management College. Below we highlight some of the most important project updates:

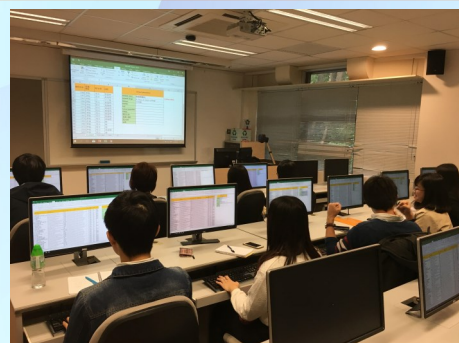
- 1 Moodle 3.3** We upgraded our Moodle Learning Management System to support mobile learning. You may download the Moodle App from App/Play store.
- 2 Computer Upgrade** We upgraded 208 computers in laboratories and library commons with SSD and Windows 10. Students should find it faster to login and work on these computers. We upgraded 349 staff computers as well!
- 3 Donation Management** ITSC has helped AAAO in setting up a powerful donation management system (CiviCRM) to support the matching grant scheme for self-financing institutions.
- 4 Website Upgrade** ITSC has upgraded the main website ([www.hsmc.edu.hk](http://www.hsmc.edu.hk)), and has upgraded many other websites as well, with better security and content editing functions.
- 6 Interactive Classroom** ITSC has set up **NetSupport School**, a powerful system in all teaching laboratories, to support better classroom interactions. Teachers may control student computers, broadcast screen, block internet access, disable USB devices, etc.

## Upcoming Events

### Smart Staff IT Workshops (Feb)

1. Microsoft Excel – Level 3
2. Desktop Publishing with Microsoft Publisher

Register here: <https://goo.gl/AVKG6W>



### Smart Student IT Workshops (Feb )

1. Basic Training - AV System & IT Service
2. Mobile Photo retouch workshop

(For registration details, please stay tuned to eCampus.)

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